



## NOTICE ON FILING CUSTOMERS' COMPLAINTS

We inform our clients that complaints regarding the quality of our services can be submitted in written form:

**Personally:**  
in the CARWIZ  
rent a car  
business premises

or

**By mail to the address:**  
RX Auto, s.r.o,  
Smetanova 240  
Úvaly, 250 82

or

**Through e-mail:**  
[customer.support@carwiz.cz](mailto:customer.support@carwiz.cz)

You will receive a response to your complaint in written form within 30 days of receipt of the complaint.

Required information: name and surname of the person filing the complaint, the exact address for submission of responses.

---

---

---

---

---

---

---

---

\_\_\_\_\_  
SIGNATURE AND STAMP